

Behavioral Health Provider Enrollment and Credentialing

The Behavioral Health Integration Taskforce is comprised of state agency representatives, Medicaid managed care plans (MCPs), provider associations, and providers. This taskforce has been meeting since July to oversee the integration of behavioral health into managed care. The taskforce has identified a need to simplify the provider-MCP enrollment process. When workforce changes occur (new hires, changes to licensure/certification, etc.) at community behavioral health centers (CBHCs) they must update the Ohio Department of Medicaid (ODM) Medicaid Information Technology System (MITS), as well as each MCP. MCPs require the use of MCP-specific rosters to update provider information in their systems. ODM understands updating multiple systems can be challenging to CBHCs.

The taskforce has been working to develop a process to ease the burden on CBHCs related to credentialing practitioners. As we work toward an end goal of having one system (MITS) for CBHCs to update, there are several steps that will require providers to actively participate in order to achieve the single system goal. The steps include:

1. Beginning March 25th, CBHCs review the online CBHC Practitioner Enrollment File for practitioners affiliated with your organization (PT 84 and 95). Please review for correct provider type and specialty and correct affiliation for all your agency's practitioners and make any updates in MITS. This report will be updated every two weeks to reflect any corrections made to MITS.
2. Once we ensure MITS is up to date, providers can begin using the CBHC Universal Roster, a standardized roster that can be submitted to all plans in lieu of plan-specific rosters to report any new hires, changes in certification, etc. ODM will notify providers when the CBHC Universal Roster will be implemented.
3. Over the next few months, MCPs will begin using the ODM-generated roster, a MITS report that will replace the use of provider-submitted rosters for ongoing practitioner changes. The timing of this will be dependent on the above two steps.

On March 20th, a training webinar will be held for CBHCs on the first step of the process, the CBHC Enrollment File. Please enroll in the webinar at: <https://attendee.gotowebinar.com/register/518405835992806156>. The webinar will share important information related to the use of this file which will be available online at: <https://bh.medicaid.ohio.gov/manuals> beginning March 25th.

It is imperative that CBHCs attend the webinar and review the CBHC Practitioner Enrollment File. This file is based upon the documentation in MITS and will be updated every two weeks on Monday. Upon review, if any discrepancies are found, providers must make any changes to their enrolled/affiliated rendering practitioners in MITS.

An FAQ regarding this process is online at: <https://medicaid.ohio.gov/Managed-Care/For-Managed-Care-Plans#1910242-frequently-asked-questions> (also available at: <https://bh.medicaid.ohio.gov/manuals>).