

MITS Known Issues:

Issue	Status
H0004 for CMH licensed dependents not in UAT	Resolved 11-4
H0004 in SUD for licensed dependents not in UAT	Resolved 11-4
Rate for H0015 HK and HK, TG for licensed dependents	Resolved 11-10
UT modifier switch to KX	Completed 11-10
Claim denies indicating HMO coverage. But the HMO is Medicaid managed care	Resolved 11-24
H2017 POS 23 not included for trainees/assistants	Resolved 12-1
H0006 rendered by PT 20 is denying incorrectly	Resolved 11-27
Rate for SUD H0004 is 21.82 when it should be 19.31	Resolved 12-1
Claim denying for H2017 and H2019 on same day	Resolved 12-1
Audit for 90791, 90792 not working correctly	Resolved 11-27
H2019 and H2017 on same claim; 1 denied	Resolved 12-1
SUD H0004 POS 99 for all, 23 for crisis	Resolved 12-1
H2019 UK rate incorrect - 16.97 vs 19.96	Identified 11-22; 12-8 release
90832 POS 23 with KX	Identified 11-28
Additional group service with H2020 or H0015	Identified 11-14

Provider Common Issues

Listed below are some of the more common reasons for claims denials.

- No indication of who rendered the service:
 - No practitioner modifier or rendering NPI
- Both U modifier and rendering NPI included. In some of these situations, the NPI is for the dependently licensed practitioner.
- Rendering NPI not enrolled in Medicaid and/or affiliated with agency
 - Enrollment may still be pending. The practitioner would appear on provider panel for group members, but would not be actively enrolled in Medicaid.
- Primary diagnosis not valid for service being rendered. For example, a mental health diagnosis for an SUD service.
- Recipients used in testing:
 - Have third party coverage – private insurance or Medicare. MITS test environment will look for indication other payers were billed. Better to use a person with no other coverage to have it process without TPL edits posting.
 - No longer eligible for Medicaid.
- Ordering NPI is required for all nursing services. A claim for nursing services will deny without the ordering practitioner's NPI.