



















Clear cache & cookies

In Chrome

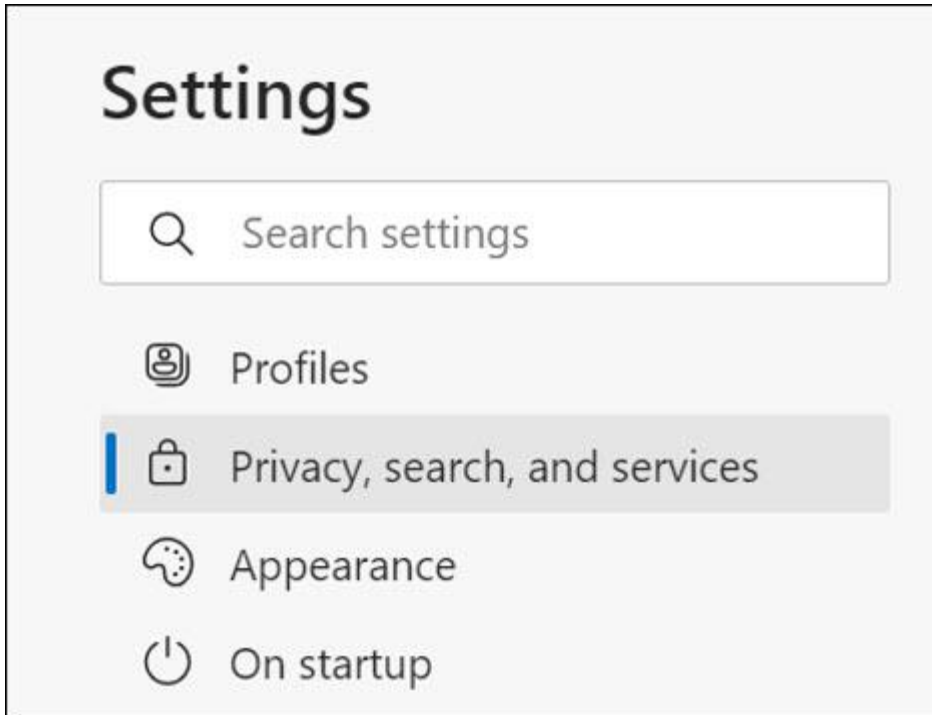
1. On your computer, open Chrome.
2. At the top right, click More .
3. Click **More tools** > **Clear browsing data**.
4. At the top, choose a time range. To delete everything, select **All time**.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click **Clear data**.

In Edge

1. Click the Menu icon  at the top-right corner of the screen, then click Settings.

	New tab	Ctrl+T
	New window	Ctrl+N
	New InPrivate window	Ctrl+Shift+N
Zoom		— 100% + ↗
	Favorites	Ctrl+Shift+O
	History	Ctrl+H
	Downloads	Ctrl+J
	Apps	>
	Extensions	
	Collections	Ctrl+Shift+Y
	Print	Ctrl+P
	Web capture	Ctrl+Shift+S
	Share	
	Find on page	Ctrl+F
	Read aloud	Ctrl+Shift+U
	More tools	>
	Settings	
	Help and feedback	>
Close Microsoft Edge		

2. Click on Privacy, search, and services from the list of options on the left-hand side under Settings.



3. Scroll down to Clear browsing data and click Choose what to clear.



4. Change the Time range at the top to All Time and check the boxes next to Cookies and other site data and Cached images and files. Then, click Clear now.