



Department of Medicaid  
Department of Mental Health and Addiction Services

# Webinar: Follow-Up Q&A on CBHC Practitioner Enrollment File

April 10, 2019



Behavioral Health Redesign

# Agenda

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**Common Q&A on CBHC Practitioner Enrollment File**

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**Open-Ended Q&A Discussion**

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# Common Q&A on CBHC Practitioner Enrollment File

Question	Answer
1. What is the purpose of the CBHC Practitioner Enrollment File?	The File provides a master listing of all CBHCs (provider types 84 and 95 only) enrolled with ODM and their affiliated practitioners. It is the first step in a process intended to ease the burden on CBHCs related to credentialing practitioners with managed care plans.
2. What is ODM's expectation of CBHCs?	All CBHCs are being asked to review the data specific to their organization. <b>If discrepancies are found, CBHCs must take the necessary steps to update their enrolled practitioners in MITS.</b> Review the Mar. 20 <sup>th</sup> webinar on how to make updates.
3. Where can I find the CBHC Practitioner Enrollment File?	The File is located at <a href="https://bh.medicaid.ohio.gov/manuals">https://bh.medicaid.ohio.gov/manuals</a> under the "Enrolling Practitioners in Medicaid" section. It is now separated by provider types 84 and 95.
4. How often is the File updated?	The File is refreshed once a week and will be made available by no later than mid-week.
5. Where can I find the Mar. 20 <sup>th</sup> CBHC Practitioner Enrollment File webinar recording and slide deck?	These materials are located at <a href="https://bh.medicaid.ohio.gov/manuals">https://bh.medicaid.ohio.gov/manuals</a> and <a href="https://bh.medicaid.ohio.gov/training">https://bh.medicaid.ohio.gov/training</a> .

# Common Q&A on CBHC Practitioner Enrollment File

Question	Answer
6. What is the difference between the Active and Inactive File tabs?	<ul style="list-style-type: none"><li>• Active tab: Shows “actively” enrolled practitioners, showing all “active” specialties associated with that practitioner, and who are “actively” affiliated in MITS. The File displays provider types and specialties in MITS that are not available for CBHCs to view on the MITS self-service portal.</li><li>• Inactive tab: Shows “inactive” practitioners still showing as being “actively” affiliated with the organization. This information is intended to isolate inactive practitioners and give CBHCs an opportunity to end date these affiliations in MITS.</li></ul>
7. How will ODM measure the progress that is being made with the File?	ODM will be monitoring the Inactive tab week-to-week. Fluctuation in the inactive numbers will inform ODM that CBHCs are actively engaged in maintaining their affiliated provider files to ensure they reflect accuracy in MITS.
8. Where do I direct my questions on the File?	CBHCs can send questions about the File to: <a href="mailto:BH_Webinar@medicaid.ohio.gov">BH_Webinar@medicaid.ohio.gov</a> .
9. Will a Q&A document from the Mar. 20 <sup>th</sup> webinar recording be made available?	Yes. The Q&A document is now available at <a href="https://bh.medicaid.ohio.gov/manuals">https://bh.medicaid.ohio.gov/manuals</a> and <a href="https://bh.medicaid.ohio.gov/training">https://bh.medicaid.ohio.gov/training</a> .
10. When will the Universal Roster be discussed?	The next webinar delivered will be on the Universal Roster process. Please stay tuned for a future MITS Bits that will include registration details.

# Open-Ended Q&A Discussion

